



**Older adults
can now get the
COVID-19 vaccine!**



211 San Diego is a trusted, nonprofit organization that connects San Diegans to more than 6,000 community, health, and disaster resources. Calls to 2-1-1 are free and available in more than 200 languages. We are available 24 hours a day, 365 days a year.

211 San Diego has played a vital role in supporting our community during the COVID-19 pandemic. We are working with partners and the County of San Diego to ensure our most vulnerable community members can access information about the COVID-19 vaccine and help make an appointment at a vaccination site.

How can 211 help seniors 65 and older with vaccination appointments?

- If you are age 65 and older, and do not have access to a computer or someone to help you, you can call 2-1-1 for help.
- When you call, we will help you connect with your health care provider or navigate the County registration site to make an appointment, if appointments are available.
- Please note, 211 San Diego has the same access to appointments and information that is available online.

What will I need to schedule an appointment?

- Be prepared to share personal information including your Social Security Number (SSN), vaccination history, and any medical conditions.
- An email or mobile number is required for most sites to schedule an appointment. If you do not have either, 211 San Diego will provide additional support.

What if there are no appointments available?

- If no appointments are available, you will need to call back on a different day.
- Appointments are added on an ongoing basis as long as there is a vaccine supply.

What if I can't leave my home due to a medical condition?

- When you call 2-1-1 for help with a vaccine appointment, you will be asked whether you are able to leave your home to go to a vaccination site/appointment.
- If you are not able to leave your home, we will add you to an interest list for a pilot program and someone will reach out to you when the program is available.

Important Information

- Appointments are required; people without appointments will be turned away.
- Proof of eligibility is required at all sites. Appointments made by people who do not meet this current eligibility criteria will not be honored by sites and individuals will be turned away.
- Do not schedule an appointment if you have COVID-19, or are sick.
- When calling 2-1-1, listen to the messaging before being connected to an agent, as this information may answer many questions.